



DATA ANALYST

Bidvest Insurance is a non-Life insurer within the Financial Services division of the larger Bidvest Group and operates alongside other great companies such as Bidvest Bank, Bidvest Life, FMI, Compendium Insurance Brokers and others.

Bidvest Insurance was founded in 1997 and provides niche value added products to customers through its Direct Channel which operates via call centres, as well as its Affinity Channel that partners with distribution networks. Our products are designed to protect consumers and deliver exceptional service levels when our customers need us most, so that we can deliver on our purpose 'To protect everyday South Africans, against foreseeable events and their financial losses, so that we can all contribute to a better South Africa'.

We have successfully expanded and evolved through our dedicated commitment to our values, customers, partners, and staff. Interested individuals looking to join Bidvest Insurance can expect to join a young and energetic team that challenge convention and who are intent on building long term relationships with all stakeholders.

Being a part of Bidvest, one of South Africa's leading services, trading and distribution groups, your career aspirations with us are only limited by your own imagination

Position Overview

The We are looking to hire a Data Analyst for our team, this role requires an analytical yet practical problem solver to build, maintain, analyse and interpret key business data to provide insight into key value drivers of the business on a regular basis. The ideal candidate will have a passion for big data, data technologies, mission-driven activity as well as solving challenging problems in a fast-growth developing environment. He / she should have strong analytical, communication and organizational skills with a high attention to detail.

In line with this, the data analyst must advise the business on data potential, develop and deliver insights to inform the business, as well as assist in analysing and creating solutions which enable enhanced business performance.

What You'll Need



Attention to Detail

We like to keep our eyes on the prize at Bidvest Insurance! And that requires a strong need for attention to detail as it's the small things that can make a **BIG difference!**



Communication

The more we share, the more we learn, that's why we need to be able to share our knowledge in a way that the whole team can understand and benefit from!



Think on your feet

Hand in hand with innovation, you need to be able to think on your feet. We work in a fast-paced environment which often requires us to **adapt and think fast!**

Our Values

At Bidvest Insurance, we are all part of a BE'VOLUTION where we live our values each and every day for the benefit of our colleagues, customers, partners, stakeholders and our environment.



Key Responsibilities and Duties

- ▶ Contribute, develop, and be involved in the formulation, roll-out and implementation of the group data, lead and insight strategy in partnership with business stakeholders.
- ▶ Assist in the management and upkeep of the data warehouse with multiple input sources to develop and maintain "one version of the truth"
- ▶ Analysis of data in the warehouse to provide key insights and trend analysis on key value drivers
- ▶ Partner with key business stakeholders to identify and define business data and insights requirements.
- ▶ Development and maintenance of key daily, weekly, and monthly reporting on key financial and operational drivers, with an emphasis on automating these reports to be "real-time" using the central data warehouse
- ▶ Create and manage operational dashboards to monitor key performance indicators and metrics.
- ▶ Extract, create, and organize data files used for analytical and modelling purposes.

Qualifications

- ▶ Bachelor's degree with a good academic record – majors include maths, physics, statistics, applied maths. Honours Preferred
- ▶ Microsoft BI Stack – SQL Server 2012, SSIS, SSAS, SSRS, Power BI, PowerPivot

Knowledge and skills

- ▶ Experience working with Contact Centre's (advantageous)
- ▶ Analysis, problem solving and attention to detail
- ▶ Initiative, urgency, and results orientated and driven
- ▶ Be able to communicate technical information to a non-technical audience
- ▶ Strong knowledge of, and experience in, working with Big Data platforms and complex data warehouse environments.
- ▶ Minimum 2 years of successful experience in analytics, data science and/or business intelligence with:
- ▶ Involvement with Big data, data analytics and understanding of key value drivers
- ▶ Ability to translate business problems into data solution designs of varying complexities

Submissions:

Preference will be given to PDI candidates in line with our EE
Interested candidates to please submit their CV to: jobs@bidvestinsurance.co.za

Bidvest Insurance is an authorised Financial Services Provider
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